



Hope View School

Lost or Missing Children Policy

KEY FACTS

- ♦ This policy enables schools to deal promptly and professionally in a “worst case scenario” of a lost or missing child.
- ♦ It emphasises the responsibility for attendance, registers and keeping children safe.
- ♦ It requires schools to demonstrate collection and handover arrangements specific to the school.
- ♦ Procedures to follow should a child go missing or become lost.
- ♦ An Incident Report must be completed.
- ♦ With regards to children who become lost or missing, relevant policies and procedures will be reviewed.

1 Purpose

- 1.1. It is essential that Hope View School and all members of staff ensure that positive steps are taken to safeguard and promote the welfare of children. The safety and welfare of all our children at school is our paramount responsibility. Any child going missing from education or learning is a potential indicator of abuse or neglect, particularly on repeat occasions.
- 1.2. The procedures outlined in this policy will be followed alongside the Safeguarding and Child Protection Policy and Procedures, Whistleblowing Policy, Staff Disciplinary Procedure and any other relevant school policy or procedure.
- 1.3. All staff and volunteers understand what to do in the unlikely event that a child was to be lost or go missing either from the school building, site or during an off-site visit.
- 1.4. It is the Proprietors’ and Headteacher’s responsibility to ensure that this policy is understood and followed.
- 1.5. It is the responsibility of all staff to read the policy and to always act accordingly.

2 Introduction

- 2.1. This policy has been adopted in respect of any child who goes missing from our premises or wanders off from our care, even if they remain on site.
- 2.2. This policy will be used in respect of all cases in which it is found that a child is lost or missing. It should be read in conjunction with our policy and procedure for uncollected children (late collection) and the school Safeguarding Policy including managing allegations of abuse against staff and other adults.
- 2.3. At all times we will treat very seriously any evidence which shows that any member of staff has behaved in a way that has harmed a child, or may have harmed a child (see Safeguarding and Child Protection Policy for definition of harm).
- 2.4. Any consequent disciplinary matter against staff will follow our separate disciplinary procedure. Hope View School recognises that it is possible for staff and volunteers to behave in a way that might cause harm to children and takes seriously any allegation received. Such

allegations should be referred immediately to the Head Teacher who will first contact the Local Authority Designated Officer (LADO) function) to agree further action to be taken in respect of the child and staff member.

- 2.5. Due consideration will be given by the Designated Safeguarding Lead (DSL) as to whether referral may be made to children's social care. For example, where the child is in need of protection, early help or in need of other support.
- 2.6. Staff are responsible for completing the attendance registers, including signing pupils in and out of school for any offsite activities, rewards or sanctions. The register must be completed accurately and promptly. The law requires schools to have an attendance register which is compliant with the Regulations.

3 Steps to Keep Children Safe

- 3.1. Our procedures will always be managed with common sense and sound judgement. If a member of staff takes a child out of school they are responsible for gaining permission from the Senior leadership and if necessary the parents. A record in the school office will be made to sign individuals out and back in again.
- 3.2. We will only release children into the care of individuals who have been notified to us by the parent/carer(s) in advance, and we must ensure that children do not leave the premises unsupervised. We must take all reasonable steps to prevent unauthorised persons entering the premises and have an agreed procedure for checking the identity of visitors.
- 3.3. At all times, parents can be assured that all children remain within a safe environment of our school/setting, including attendance to any outings or while on Outdoor Education sessions offsite. We ensure that proper precautions are taken to prevent children going missing.
- 3.4. If any child is found to leave the premises without permission of the school and parents/carers, they will be deemed to have broken the school's code of conduct and the application of appropriate and proportionate sanctions will be considered by the senior leadership team accordingly.
- 3.5. It is the responsibility of parents/carers to ensure they provide correct and updated information on a timely basis and know the procedures for handover of their child.
- 3.6. It is the responsibility of the Proprietors & Headteacher, to ensure that all staff are aware of the school's procedures and that they will provide challenge and support to the school in the review of this policy.
- 3.7. A register will be taken of each child's attendance. As a minimum, any unexplained absences will be reported immediately to the school office and to the SENCo by a member of staff so that swift and immediate action will be taken. In the absence of the SENCo from the premises at the time, the designated member of the Senior Leadership team will always assume such responsibility. In the case of incidents occurring while children are learning outside the classroom on Outdoor Education or school visits, the Outdoor Education Leader or visit leader will assume such responsibility, as agreed with the Senior Leadership team on behalf of the Headteacher.
- 3.8. No child leaves our supervision and care without an appropriate adult. To achieve this aim, we operate the following procedures at our school:

Children are always supervised; visitors are recorded arriving and leaving following the school signing in procedure.

To prevent a child going missing, a points register is checked during lessons. A list of participants on outings will be taken to act as a register. A list will also be left in the school office signing out book. Children are signed out from the signing out book by staff for Outdoor Education, when leaving site or for any extra-curricular activity.

Children are made aware of all boundaries around the school and will be given safe boundaries for school trips and Outdoor Education sessions (for Outdoor Education they must remain within sight and sound of group). The perimeter of the setting is fenced. The Playgrounds are fenced and gated. There is security access to the main entrances. All rooms that are out of bounds are kept locked, restricting access to adults only.

If a child were found to be missing from a site, the following procedures would be followed:

- 3.9. Permission from parents is obtained for any educational visits which are deemed as part of the school curriculum, or specifically for any other visit.
- 3.10. Mobile phones are taken on every school visit, Outdoor Education sessions and the contact numbers are left at the school office. When pupils are permitted to take mobile phones on trips, they are instructed to contact the responsible teacher in the event of any unexpected incident or undesirable behaviour in the first instance before contacting their parents directly. This is because it is the school's responsibility to safeguard the pupil's health, safety, and well-being while they are in the care of the school staff.
- 3.11. While staff are supervising children off-site, the Educational Visits and Learning Outside the Classroom Policy will always apply.
- 3.12. Every effort will be made to maintain confidentiality and guard against publicity in accordance with the school's practice in maintaining confidentiality and our obligations under the Data Protection Act 2018.

4 Procedures following a Child Reported Missing or Lost

- 4.1. If a teacher suspects that a child is missing from a lesson or activity, they will contact the Headteacher immediately – if they are unavailable this should be the Deputy or one of the Assistant Headteachers. Leaders must always have their work mobile phones with them.
- 4.2. The following information must be given to the Headteacher:
 - The location of the group and where they were when the child was noticed to be missing.
 - The time it was noticed that the child was missing.
 - Last sighting of the child and the location.
 - Details of clothing the child was wearing.
 - Whether or not a member of staff has gone in pursuit of the child – NB this should only ever be one member of staff; they must be properly equipped with mobile phone/radio/torch and

dressed in appropriate clothing for the weather. All members of the Senior Leadership Team **must** remain on site unless the Headteacher instructs otherwise.

- 4.3. All remaining children will be kept safe in a secure place with adequate adult supervision, including assistance from other school staff if necessary. A thorough search of the premises should continue until the child is found. When offsite the group will remain with in adult supervision and upon discussion with the Senior Leadership team a member of staff may search the local area if deemed appropriate. The Group/Party will not leave a site or area while a child is missing unless under direct guidance from the Senior Leadership team, police or emergency services.
- 4.4. A full headcount will be taken by the teacher-in-charge and matched against the register; usually the class teacher or nominated person.
- 4.5. A thorough search of the building and/or site and immediate surroundings must be carried out. A thorough check of all exits will be made, to ensure all gates/doors are locked and there is no other way a pupil could have left the site. If off site – a thorough check of the surrounding area and school vehicles must be made. If something is discovered, the SLT member must be immediately informed.
- 4.6. The following list held in the school office will be checked: attendance register, off site signing out book, and information on pupils collected from school early.
- 4.7. If the child is not found after this initial search and/or approximately 10 minutes from the initial report of them deemed missing, including where a child is found wandering or at risk of being lost or missing. The designated safeguarding officer in school will be notified immediately and they will ensure that the parents/carers are informed. The Headteacher, or SLT member in the absence of the Head, will decide at which point the police will be called.
- 4.8. All relevant emergency contacts for children will be used to inform parent/carer(s) accordingly. However, until such time as the child is safely returned to the care of the parent/carer(s), the Headteacher remains responsible for the care and welfare of the child, including off-site.

5 Following the Incident

- 5.1. It is in everyone's interest to resolve what has happened as quickly as possible, consistent with a fair and thorough investigation.
- 5.2. The written findings of the investigation must be reported by the Headteacher within 24 hours of the occurrence of the incident. As soon as is practicable, an Incident Report will be completed by the relevant staff and sent to the SENCo who will pass on to the Headteacher.
- 5.3. Local authority children's social care should also be informed of any missing child, and our usual local authority safeguarding and child protection arrangements followed.
- 5.4. All relevant policies and procedures will immediately be reviewed and revisions presented formally to the Headteacher for approval within 5 working days. Near misses will also be recorded and reported to the Proprietors, Senior Leadership team and SENCo. The situation

will be reviewed and steps will be taken to avoid any repeat incident, communication with parents and actions to be taken following the risk assessment process to mitigate future risk. Any relevant policies and procedures must be reviewed.

- 5.5. Following receipt of our investigative report, the Headteacher will report the conclusions as to the next steps to further safeguard and promote the welfare of children in the care of the school to the Quality Assurance Team and any other relevant agencies.
- 5.6. Where the parent/carer(s) remain concerned despite reassurances informally by the school, they may choose to use the school's complaints procedure accordingly.

6 Monitoring & Evaluation

- 6.1. This policy and our procedures will be reviewed annually and more frequently following a near miss or missing child incident. Compliance with this policy is reported formally to the Safeguarding Advisor with the Headteacher reporting any changes including management actions accordingly.
- 6.2. Our school's leadership team ensure that we monitor the quality and compliance of our accident and incident reports at our compliance committee meetings. The Headteacher ensures that staff are sufficiently trained and experienced to be compliant at all times, particularly during school trips and visits.
- 6.3. Hope View School and its Staff including The Headteacher are overseen by the Quality Assurance Team who will maintain an overview of the effectiveness of this policy and local school practice in this regard, providing appropriate governance scrutiny and challenge.

Related Policies:

Behaviour and Discipline Policy

Sanction and Reward Policy

Complaints Policy

Child Protection Policy

Policy Review Date: September 2025

Responsible Person: Mrs C Lorne